

e-office BlackOut for BlackBerry device management for disconnected handhelds



Clean the contents from your lost or stolen BlackBerry smartphone, always...

The security of the BlackBerry® platform is recognized as superior to all other mobile systems. But what if your corporate BlackBerry smartphone is lost or stolen and is therefore no longer connected to your BlackBerry® Enterprise Server because someone removed the SIM card? Or what if you're a BlackBerry® Internet Service or solution pre-paid user? Sending a wipe command to your BlackBerry smartphone is not an option. BlackOut for BlackBerry smartphones reduces the risk of data theft from a lost or stolen BlackBerry smartphone. It wipes itself when adjustable triggers (setup using IT-policies or our online portal) are met.

BlackOut triggers

- ✓ your BlackBerry smartphone hasn't contacted your BlackBerry Enterprise Server for a specified number of days
- ✓ your BlackBerry smartphone is connected to an untrusted mobile network
- ✓ a foreign sim card is inserted in your BlackBerry smartphone
- ✓ your BlackBerry smartphone receives a wipe command via an sms message from a pre-defined authorized number
- ✓ your BlackBerry receives a wipe command via e-mail from a pre-defined e-mail address
- ✓ your BlackBerry smartphone receives a 'Where am I' command via an sms message from an authorized number
- ✓ custom development of triggers and consequent behaviour is possible

BlackOut events

These rules trigger your BlackBerry smartphone to wipe itself and send an additional SMS or e-mail message to a pre-defined number or e-mail address. This message will carry information about GPS location, mobile service provider and telephone number (if possible).

feature list

- ✓ 'stealth mode' application runs in the background on the end-users handheld and monitors for any undesired events
- ✓ no end-user operations need to run
- ✓ soft- and hard wipe actions are available. A soft wipe will only remove data from your handheld. A hard wipe will reset your BlackBerry smartphone back to factory defaults
- ✓ configuration of the behaviour of the BlackOut client is done using IT-policies on the BES or using our configuration portal (for non BES users)
- ✓ transparent pricing:

contact details

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pricing per year excl. VAT

Single user license	€ 25,-
10 user business license pack	€ 225,-
100 user business license pack	€ 2.125,-
1000 user business license pack	€ 18.500,-